

Appendix 1-19 – Evacuation Call Center Group - Registrar Update Scripts = **YES**

Evacuation Database System Update Script
Levels 0 & 1 – Transportation Only
Data Base Script for “YES”
Updated 07/20/2009

{Registrar}

This is _____ with the Beaumont Fire Department. We are currently updating our Evacuation Registration Records.

We show that _____ is currently in our data base.

Can you assist us by verifying the information that is in the data base?

If “YES”

Please listen to the following information and let me know if anything has changed. *(Registrar reads the information from the data base and corrects any errors that exist.)*

{Registrar}

(Advise the Registrant)

It is important that all citizens that need assistance evacuating from the City of Beaumont get the help that is required for them to evacuate. Assembly sites have been established throughout the City so that citizens have a point close to their home to evacuate from. These locations will be publicized on TV and radio prior to mandatory evacuation. Pick up from home is for the elderly, disabled, and those people whose health will be affected negatively by having to walk to the sites.

We are going to list your status as Transportation Assistance to the assembly location is not needed. If this status changes in the future, call 880-3905 to update your record.

Do you have any questions?

Thank you for your assistance.